

WHAT YOU'RE COVERED FOR

Warranty & Standards Overview

BC Complete · Patios, Decks & Pergolas · Illawarra, Macarthur & Southern Highlands

Every BC Complete project is built to Australian Standards and backed by layered warranties — workmanship from us, plus materials from the manufacturer.

Workmanship warranty

7 years on all structural workmanship — footings, frame, fixings, roof connections and waterproofing. Covers any defect caused by installation, transferable to new owners within the period.

Statutory warranty (NSW HBA)

Under the Home Building Act 1989, all residential building work over \$20,000 includes a 6-year major-defects and 2-year minor-defects statutory warranty, backed by Home Building Compensation cover.

Materials warranty (manufacturer)

Material	Warranty	Notes
COLORBOND® steel roof	Up to 25 yrs	BlueScope ZINCALUME®/COLORBOND® finish
Insulated roof panels	15 yrs	Bondor/SolarSpan structural & weather
Polycarbonate sheets	10–25 yrs	Suntuf/Laserlite UV & impact
Hardwood decking	Lifetime structural	Spotted gum / blackbutt, AS 1684
Ekodeck composite	25 yrs	Residential, non-prorated
NewTech composite	25 yrs	Residential, fade & stain
Aluminium subframe	15 yrs	Corrosion & structural

Australian Standards we build to

- AS 1684 — Residential timber-framed construction
- AS 1170 — Structural design actions (wind & dead loads)
- AS 4055 — Wind loads for housing
- AS 3600 — Concrete structures (footings)
- AS/NZS 1554 — Structural steel welding
- NCC 2022 — National Construction Code (BCA Volume 2)

Insurance & licensing

- NSW Builder's Licence 363456C
- Public Liability \$20,000,000
- Workers Compensation in place
- Home Building Compensation Fund for projects > \$20,000

Warranty claims: email hello@bccomplete.com.au with your project address and photos. We respond within 2 business days and book any required visit within 10.